



Young Leaders Programme 2024

Introductory virtual session



- Introduction to ICMIF
- ICMIF Young Leaders
- The ICMIF Biennial Conference week in Buenos Aires
- Conference agenda and themes
- Young Leaders Programme agenda
- How best to prepare
- Q&A and breakout rooms

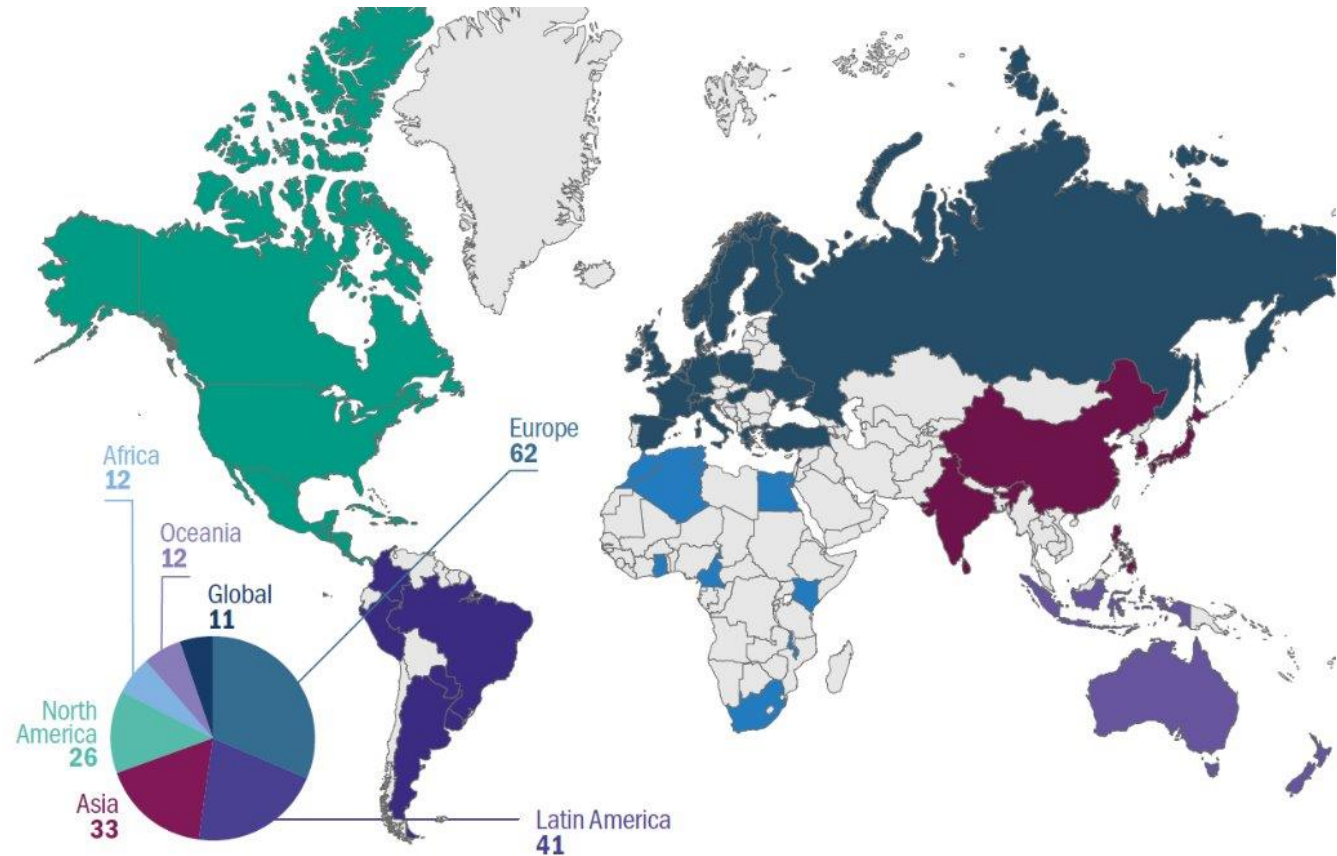
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An overview of the ICMIF Membership

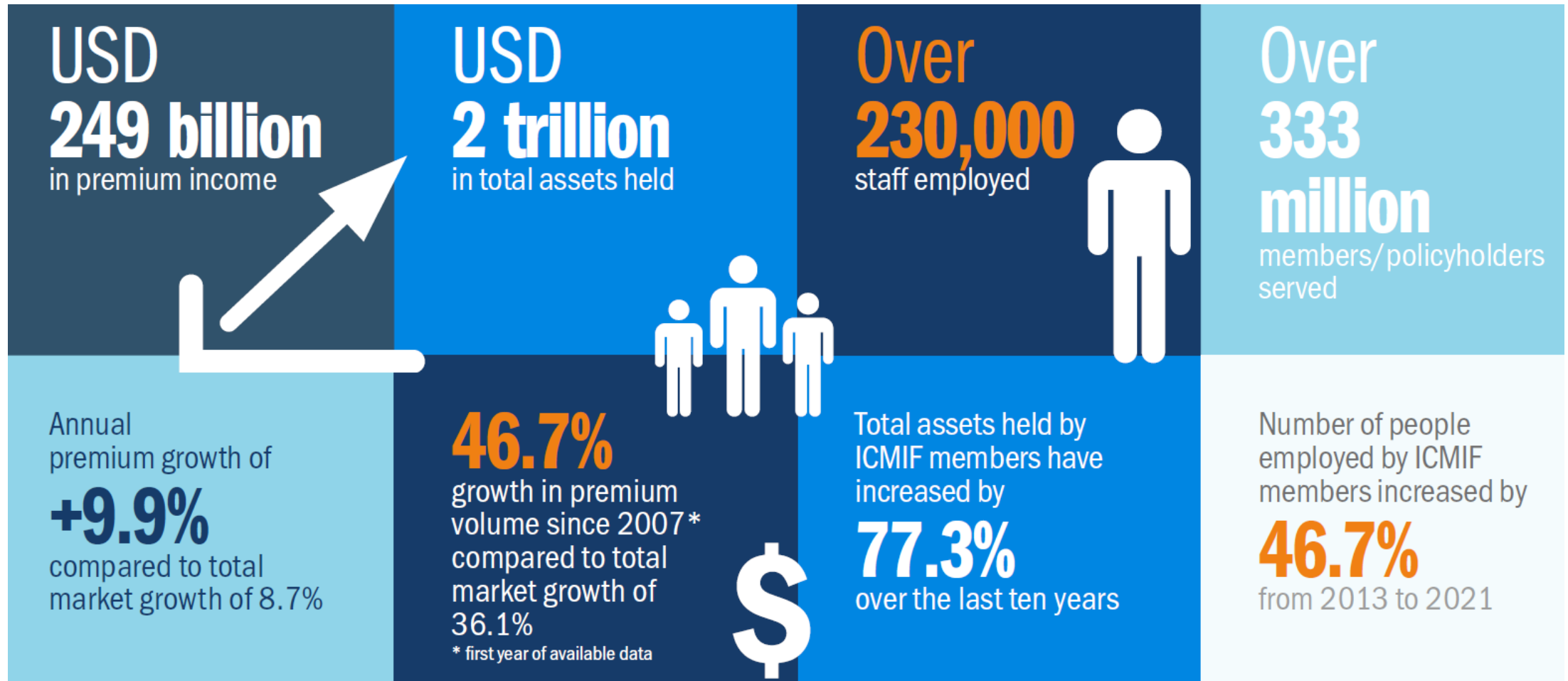
Founded in 1992, ICMIF is a global membership organisation representing 200+ mutual insurers across 55 countries

ICMIF's mission is to work with its members to assist and inspire them to achieve their strategic goals and sustainably grow in their local markets by leveraging the knowledge, competencies and experiences of our diverse global membership.



Source: *ICMIF Members: Key Statistics 2023*, ICMIF (figures reflect membership as of November 2023)

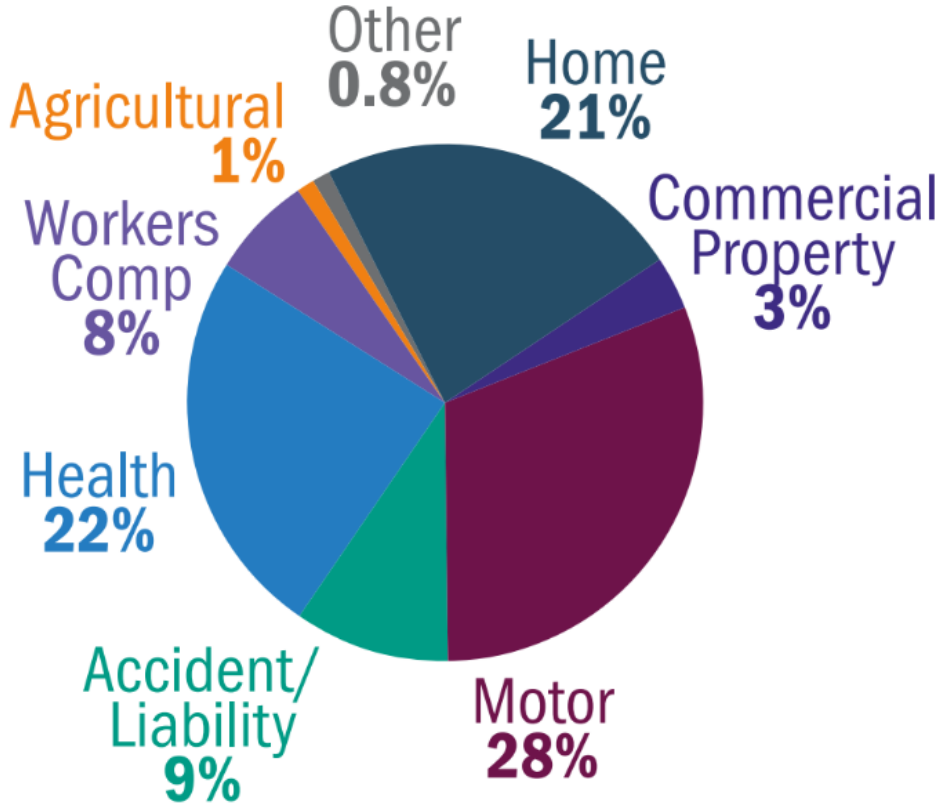
ICMIF Members Key Statistics Summary



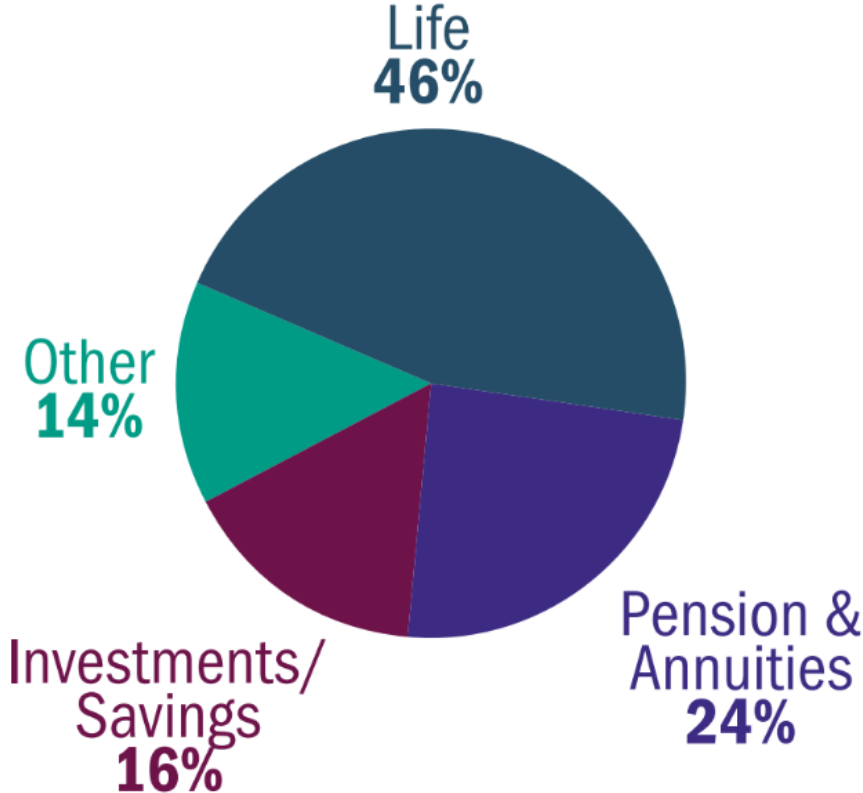
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ICMIF Members by lines of business

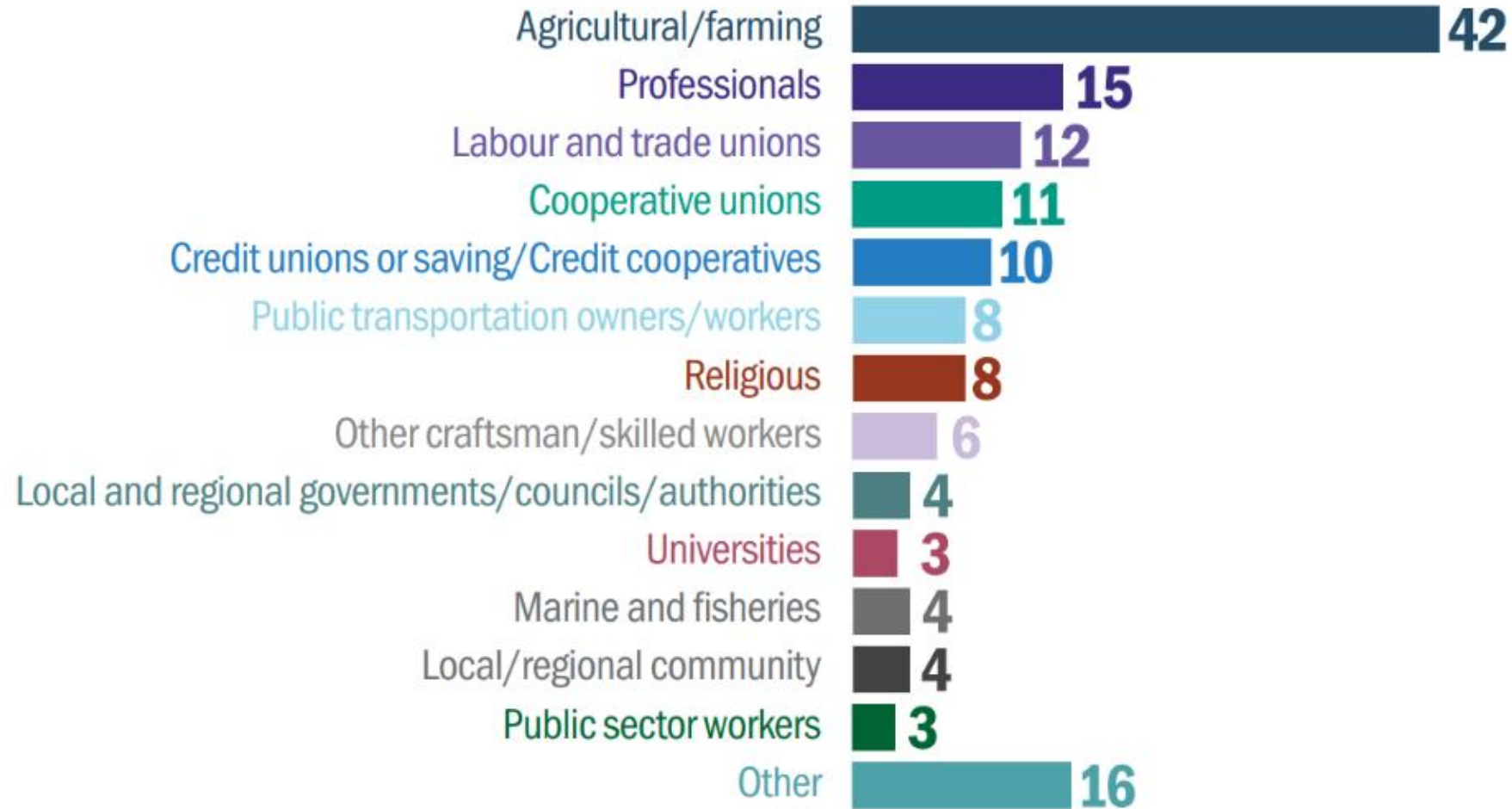
Lines of non-life business



Lines of life business



ICMIF Members by affinity group



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Member-owned insurers around the world

Mutual insurers

Fraternal Benefit Societies

Cooperative insurers

Burial societies

Takaful

Friendly Societies

Community-based Organisations

Risk Pooling Organisations

P&I clubs

Mutual Benefit Associations (MBA)

Non-profit insurers

Discretionary mutuals

Reciprocals

Mutual Holding Companies

ICMIF is a purpose-led, professional membership organisation for mutual and cooperative insurers, focusing on strategic priorities for a modern world.

Mutuality at the heart of a purpose-led business



- Mutuality as an enabler and authenticator of a purpose-driven business strategy.
- Leveraging the mutual difference in the customer value proposition to create a competitive advantage.
- Communicating the benefits of mutuality and social purpose in a way that is relevant for today's customers.

Creating value by embedding sustainability



- Sustainability as a strategic differentiator that creates long-term, sustainable value for all stakeholders.
- Leading the industry from risk protection to prevention by building community and societal resilience.
- Expanding on ESG commitments in an integrated approach towards a net-zero future.

Adapting our businesses to thrive in the future



- Embracing digitalisation to transform our businesses to become truly customer-centric.
- Reimagining the workplace and people strategies to remain leading employers in the new world of work.
- Seizing new business opportunities through innovation, new solutions and emerging business models.

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'Only at ICMIF' member value proposition

Membership

Impact



Events and networks

In-person events:

eg Biennial Conference, Sustainability Summit, Global Strategy Summit, MORO

Virtual networks:

eg Virtual roundtables for strategy leaders, HR Forum, Young Leaders Forum

Member-to-member introductions



Strategic intelligence

On-demand resources:

eg Knowledge Hub, webinars, Strategic research, Financial reports

Benchmarking tools:

eg ICMIF-calibrated Insurance SDG Calculator, ICMIF UNDRR Resiliency Benchmark



Leadership development

Talent and leadership development

eg Advanced Management Course, ICMIF Young Leaders



Partnerships

Board/Committee seats

eg IDF, UNDRR, GRI

ICMIF Foundation

eg UNDP ICMIF Insurance Innovation Challenge (IIC)

ICMIF's strategic themes that underpin all member propositions

Mutuality

Sustainability

Business transformation

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ICMIF Young Leaders

ICMIF's global network of emerging and high potential professionals, identified by their seniors as strong candidates to become future leaders within their organisations

Purpose - to provide a learning and professional development opportunity:

- Exposure to wider issues impacting the insurance industry, strategic best-practice and mutuality on a global scale
- Learn from and collaborate with peers from other ICMIF organisations around the world
- Network and engage in discussions with senior executives and industry leaders
- Research and intelligence from perspective of the next generation



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ICMIF Young Leaders

Young Leaders network

- 200+ young leaders from around the world
- Virtual networking sessions
- LinkedIn group

- **Young Leaders Programme (YLP) at the ICMIF Biennial Conference**

- **Young Leaders Forum (YLF)**

- **Young Leaders Committee (YLC)**



www.icmif.org/youngleaders



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ICMIF Biennial Conference

- 330+ delegates (from 100 companies, 35 countries)
 - 35% CEO/Chair
 - 80% C-Suite/Executive
- 3 days of plenary sessions, structured networking and social events (plus Saturday tours)
- Simultaneous interpretation
- Conference app



Conference website: [ICMIF Conference 2024](https://www.icmif.org/conference-2024/)

Young Leaders resources page:

<https://www.icmif.org/young-leaders-2024-resources/>

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ICMIF Biennial Conference Agenda

Collaborating with Purpose:

People, performance and partnerships

- **People:** The importance of talent and leadership in navigating emerging issues and driving competitive growth as customer-centric businesses.
- **Performance:** Balancing purpose and sustainability goals with financial success and effectively leveraging new technology trends for greater operational excellence.
- **Partnerships:** Collaboration at a global scale to achieve strategic goals and enhance the resilience of the communities we serve.



Transforming our
businesses to adapt to
the future



Mutuality as an enabler of a
purpose-led strategy



Creating a safer, more
resilient world

Conference agenda – Day One

People

- Session 1 **Opening ceremony and keynote session**
- Session 2 **CEO panel: Profits for purpose**
- Session 3 **Building a people-first organisation**
- Session 4 **Meeting increasing customer expectations**
- Networking with purpose



Conference agenda – Day Two

Performance

- Session 1 **Unlocking new opportunities in the evolving risk landscape**
- Session 2 **Putting a purpose-led strategy into practice**
- Session 3 **Sustainability for better business performance**
- Session 4 **Embracing transformation for operational excellence and value creation**
- Networking with purpose



Conference agenda – Day three

Partnerships

- Session 1 **Partnerships to create more resilient communities**
- Session 2 **Partnerships to create more resilient businesses**
- Session 3 **Collaborating with purpose**
- Networking with purpose



Young Leaders Programme agenda

- Conference Programme: <https://www.icmifconference2024.org/programme/>
- Conference agenda: <https://www.icmifconference2024.org/agenda/>
- YLP Agenda: <https://www.icmif.org/young-leaders-2024-resources/>

Tuesday 12	Wednesday 13	Thursday 14	Friday 15
15:00 – 17:00 YLP Introductory Session	09:00 – 17:30 Conference sessions + networking	07:15 – 08:30 YLP Breakfast Session	09:00 – 16:00 Conference sessions + networking
18:30 – 19:30 YLP Welcome Drink	18:00 – 19:00 YLP Drinks and Networking	09:00 – 17:30 Conference sessions + networking	15:00-15:45 YLP Conclusion session
19:30 – 22:30 ICMIF Welcome Reception			19:00 – 22:30 Centenary gala dinner (external venue, pick up 17:45)

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Young Leaders Programme sessions

Tuesday – 15:00 - 17:00

YLP Introductory Session

Part 1 Welcome, ice-breaking exercises

Part 2 Communicating cross culturally & CEO Roundtable prep

- Tools for effective listening
- Harness collective intelligence about what you want to ask during the breakfast session on Thursday

Thursday – 07:15 - 08:30

CEO Roundtable Breakfast

Roundtable discussions with select number of invited CEOs

Friday – 15:00 - 15:45

Conclusion session

Reflect on everything you've learned at the conference, share your learnings and solidify connections



How best to prepare

- Review the [ICMIF Conference Agenda](#) on the conference website
- Consult the [YLP resources page](#)
 - Agenda with background reading
 - Visit the [ICMIF Knowledge Hub](#)
- Introduce yourself on the [YLP LinkedIn Group](#)
 - Three things you are most looking forward to at the conference
- Research CEO and company for breakfast Roundtable
 - prepare some questions



Day One: Wednesday 13 November

People: The importance of talent and leadership in navigating emerging issues and driving competitive growth as customer-centric businesses.

Moderator: Alexandra Stråberg, Chief Economist, Länsförsäkringar (Sweden)
<https://www.icmif.org/creating-value-for-customers-through-ai-lansforsakringars-journey-to-build-its-own-gpt/>

Session 1

Opening ceremony and keynote session

Welcome and opening remarks, keynote presentation and discussion, highlighting the potential for mutual/cooperative insurers to lead, innovate and collaborate to create better-performing businesses for a resilient and purpose-led future.

Speakers:

- Rob Wesseling, Chair, ICMIF, and President and CEO, Co-operators (Canada)
<https://www.icmif.org/rob-wesseling-co-operators-on-purpose-cooperation-and-the-future-of-icmif/>
- Shaun Tarbuck, Chief Executive, ICMIF
[About ICMIF - International Cooperative and Mutual Insurance Federation](#)
- Isabelle Santenac, Global Insurance Leader, EY (France)
<https://www.icmif.org/member-webinars/strategic-outlook-for-insurers-in-2024-strengthening-trust-to-unlock-innovation-and-growth/>
- Alexandra Stråberg, Chief Economist, Länsförsäkringar (Sweden)
<https://www.icmif.org/creating-value-for-customers-through-ai-lansforsakringars-journey-to-build-its-own-gpt/>

Session 2

CEO panel: Profits for purpose

As purpose-driven, commercially-minded organisations, mutual/cooperative insurers must effectively balance a commitment to having a meaningful impact on people and society, with an imperative to maintain long-term financial stability. This CEO panel discussion will explore how ICMIF members can gain a competitive advantage by harnessing the power of purpose to drive performance and profitability.

Speakers:

- Barry O'Dwyer, Group CEO, Royal London (UK)
<https://www.icmif.org/presentation-video/a-purpose-driven-approach-to-building-a-sustainable-strategy/>
- Ylva Wessén, President and CEO, Folksam (Sweden)
<https://www.icmif.org/news-story/folksam-home-insurance-tops-the-consumer-list-in-sweden/>

Q&A and Breakout rooms





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