

2019



Advanced Management Course (AMC)

Sunday 12 May to Friday 17 May

Manchester, UK

Sunday 3 November to Friday 8 November

Singapore

ICMIF's Advanced Management Course equips participants with new mindsets, behaviours and tools to enable them to transform complex challenges into situations that they can work through logically as part of a team, drawing on insights from behavioural science.



ICMIF European Strategy Forum

Wednesday 22 May

Paris, France

As insurers transform their business models for the future risk landscape and changing customer expectations, relationships of trust will remain an important competitive differentiator for mutuals. Against this background, this event will feature ICMIF member strategic case studies about: market positioning mutuality for sustainable competitive advantage; fostering innovation and extending the boundaries for shared value creation through digital ecosystems; and embedding sustainability and responsible business as a differentiator.



High Performance Course (HPC)

Monday 3 June to Wednesday 5 June

Wiesbaden, Germany

Preparing your most valuable employees for the challenges that lie ahead in their careers is critical to the future success of your organisation. The HPC is specifically designed for mutual/cooperative insurers to help equip their managers, technical specialists, high potential employees and those deemed to be future leaders with a range of tools to help them make sound judgements as their jobs become increasingly complex.



ICMIF/Americas 27th Annual Conference

Wednesday 21 August to Friday 23 August

Mendoza, Argentina

The theme of this year's ICMIF/Americas Annual Conference, *Collaborating and Innovating for the Digital Age*, provides a focus on how cooperative and mutual insurers can embed innovation and agility into their businesses and harness the power of collaboration in order to thrive in the fast-changing digital age.



ICMIF Monaco Mutuelle Reception

Tuesday 10 September

Monte Carlo, Monaco

The Monaco Mutuelle reception will be a unique chance for executives from mutual/cooperative and member-owned insurers to meet and network with peers from the sector.



Annual Meeting of the Latin American Association for Reinsurance Education (LARG)

Tuesday 17 September to Friday 20 September

Medellín, Colombia

The Annual Meeting of the Latin American Association for Reinsurance Education (LARG) and the LARG model continue to attract interest from ICMIF members as a successful example of collaboration between cooperative and mutual insurers through innovative insurance products and reinsurance.



ICMIF/AOA Microinsurance Seminar

Monday 11 November

Auckland, New Zealand

The ICMIF/AOA Microinsurance Seminar will take place at the Cordis Hotel in Auckland. The seminar will be jointly hosted by ICMIF and the ICMIF Asia and Oceania Association (the AOA) and the theme will be: *"Connecting to emerging markets: benefits and opportunities for ICMIF members"*.



ICMIF Biennial Conference 2019

Tuesday 12 November to Friday 15 November

Auckland, New Zealand

The ICMIF Biennial Conference is the largest global gathering of mutual and cooperative insurance leaders, offering unrivalled peer-to-peer networking and the opportunity to debate the key challenges facing the sector. The theme of the Conference, *The future of mutuality*, will drive an agenda that focuses on the future of the customer-owned model in insurance and how ICMIF members are creating sustainable, competitive advantage.



Young Leader Programme (at ICMIF Biennial Conference)

Tuesday 12 November to Friday 15 November

Auckland, New Zealand

This unique programme is designed for young professionals (generally aged between 18 and 35) from ICMIF members, with the chance to attend the full ICMIF Biennial Conference at a discounted fee as well as participate in exclusive breakfast sessions and networking events designed specifically to meet their interests and develop them into future leaders within their organisations.



Joint ICMIF/AMICE Regulation Event

Wednesday 4 December

Paris, France

In collaboration with the Association of Mutual Insurers and Insurance Cooperatives in Europe (AMICE), this event will look at insurance regulatory and supervisory issues impacting mutual and cooperative insurers around the world.

2020



Meeting of Reinsurance Officials (MORO)

Wednesday 10 June to Friday 12 June
Helsinki, Finland

The Meeting of Reinsurance Officials is an unrivalled gathering of reinsurance professionals from the cooperative and mutual sector and is widely acknowledged by delegates as the ideal opportunity for ICMIF members to learn, share information, build relationships and do business with each other. The theme for 2020 is "Mapping the future of reinsurance".



Advanced Management Course (AMC)

Monday 10 May to Friday 15 May
Manchester, UK



Advanced Management Course (AMC)

November (exact dates TBC)
Singapore



ICMIF/Americas 28th Annual Conference

Wednesday 11 November to Friday 13 November
Costa Rica

ICMIF webinars

Recent webinars

Creating value through embedding sustainability

Embedding sustainability across an organisation requires commitment and innovation. The Co-operators (Canada) developed their first sustainability strategy just over a decade ago and in 2015, formally began to integrate and embed sustainability in their corporate strategy. Their journey to embed sustainability organisation-wide continues today and in this webinar explores the business impact of those efforts, creating economic, social and environmental value for the organisation.

The future of insurance: Preparing today for the risks and opportunities of tomorrow

In this webinar, three strategic leaders from cooperative/mutual insurers will provide an insight to their current strategic positioning and approach to anticipating emerging trends, external developments and new expectations that will impact their business decisions in the future.

Leveraging the start-up ecosystem to spark innovation

As InsurTech start-up firms rapidly enter the insurance sector, their potential to disrupt the insurance ecosystem could also revolutionise value creation within the industry. In order to embrace this change, many insurers are looking to invest in or partner with start-ups to leverage the new opportunities offered. In this ICMIF webinar, two mutual insurers share their journey of collaboration within the start-up ecosystem.

Millennials driving change

Embedding innovation into business strategy and organisational culture is critical for insurers to survive and thrive in today's fast-changing world. In this webinar, three young leaders from ICMIF members shared how millennial-focused initiatives at their respective organisations are driving innovation and transformational change across the whole business.

Innovation @ Mobiliar

In this webinar, ICMIF member Swiss Mobiliar present the key milestones, adaptations and learnings from its current innovation strategy, which involves a dual transformation of digitizing the core business (the "mothership") whilst exploring new innovation initiatives ("speedboats").

Are insurers ready for the new mobility ecosystem?

As consumers move from personally owned and operated automobiles, we will see the evolution to a mobility system comprised of driverless vehicles and shared mobility platforms. As this transformation unfolds, insurers will need to change their approach to auto insurance products and services. In this webinar, explores the future state of mobility and examines opportunities for mutual and cooperative insurers to create value for their customers.

A mutual's role in the future of rural insurance

This webinar shares how mutuality strategically advantages FMG in the New Zealand rural insurance markets, based on research used in FMG's strategic planning by evaluating the impact of past, present and future macro environmental forces. This thought-provoking research will share their perspectives on what the future holds for insurance and expected impacts for farmers, growers and rural communities.

Enhancing the effectiveness of your cross-cultural collaboration

This webinar looks at the way people prefer to schedule, communicate, give feedback and make decisions, how these preferences arise from and define different cultures and the simple approaches, blending Erin Meyer's Culture Map with the models of behaviour used at ICMIF's learning courses, that enhance the effectiveness of our cross-cultural collaboration.

Future webinars



The digital mutual

5 December 2019, 3pm GMT

In this series of bi-monthly webinars, various ICMIF members from around the world will showcase their digital strategy and journey in the pursuit of digital transformation. Learn how leading mutual/cooperative insurers are harnessing the power of technologies to digitise their business and integrate digitalisation and innovation into their overall strategy, whilst maintaining their unique value proposition and member driven focus. Hear examples of new technological capabilities, digital innovations and strategic partnerships in the digital ecosystem as they look to transform their business models to adapt for the increasingly digitalised world. The next episode will feature Adam Taylor, Director, Institutional Market External Facing Platform, Securian Financial (USA).

For more information on upcoming and past webinars, visit www.icmif.org/icmif-webinars or contact ICMIF at icmifwebinars@icmif.org